SkyAngel911Wrist

User Guide

Charging:

Use the **Magnetic Charging Cable** to charge the unit for **3 hours** to allow the unit battery to reach 100%. The battery icon on the screen will show the battery as full when the Skyangel911Wrist is fully charged. (A charging cradle can be purchased separately) For best results, charge the unit every day. The battery can last up to 72 hours on a full charge.

Back of Unit

Connected for Charging

SOS/Power Button

Right Side Profile:

SOS/Power Button:

(a): If unit is off, press and hold button for 4 seconds to power unit on.

(b): When powered on, press and hold button for 4 seconds to begin SOS call.

(c): If screen is dark, press button briefly to activate display.

(d): Press button to return to home screen from watch menu.

Activating SOS Alert:

This device has two ways to activate the SOS function:

SOS/Power Button:

When the unit is powered on, press and hold the SOS button for 4 seconds. This will begin a call to 911, after in a few moments you will hear 911 through the unit. At this point, you should communicate your address and

emergency. (If there is no emergency, just let 911 know you are testing the device.)

Fall Alert:

If the fall alert is enabled, the unit will automatically call 911 when the fall is detected. You do not need to press any buttons. The call will connect to 911 automatically so you can confirm your address and type of emergency.

Please allow the unit up to 2 minutes to connect to 911 if the cellular network is busy

Enabling Fall Detection:

Fall detection is disabled by default on this device, if you would like to use it, please follow these steps to enable the feature.

- Press the SOS/Power button to "wake" the screen.
- Swipe the screen to the left 6 times, you will see "More"
- Tap the "More" icon on the screen
- Tap the "Settings" icon at the top of the list.
- Scroll down the Settings menu by swiping up on the screen.
- You will see a RED "SOS" icon labeled "Fall setting"
- Tap the "SOS Fall Setting" menu option

- Tap the "Fall Alarm" option to turn the feature ON.
- If you would like for the device to play a tone when the fall alert is activated, press the "Falling Tone" option to enable the tone.
- Press the SOS/Power button to return to the home screen.

FAQ:

Q: When SOS is activated, screen gives the message "Make sure the SIM card is inserted or SIM card is temporarily unavailable"

A: This is normal for this device; it does not need a SIM card to call 911. The call will still be placed.

Q: How can I adjust the Date/Time, Volume, or other settings?

A: These options can be found by swiping to the "More" option and choosing "Settings" the available options will be listed in this menu.

Q: I see call and text options in the unit menu, how can these be used?

A: This unit can be upgraded to make and receive calls/texts to numbers other than 911. To upgrade your unit to use these features, please ATS at 615-562-0043 for details.

Q: How can I turn the unit off?

A: Swipe 6 times to the left and select "More", then go to "Settings" and scroll down to "Shutdown". Tap the "Shutdown" icon and tap "Ok" when prompted to power off device.

Scan this QR code with your camera for information on your SkyAngel911Wrist